



Executive Partnership Board

Report

Title: Older People Partnership Board (OPPB)
Update for the 4th quarter of 2011

Date: 21 May 2012

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Report of the OPPB meeting held on 18 January 2012

Key Points:

1. Brokerage Service Update

Diana Fentiman, project manager, gave an update stating that an accreditation process for brokers is underway with the aim of 30 brokers to be accredited by March 2012. They will then they be listed on the Trading Standards 'Support with Confidence' website.

The first approved brokers had started work in September/October 2011, linked to the Day Service Review. The brokers had been working to support people and find alternative support for them. Some very positive outcomes were starting to come from this. The work to date had largely been with learning disability clients. From April 2012 brokerage would be

offered to all client groups as part of the Care Manager assessment process. Diana was asked to return to the board after April to give an update on how the brokerage service was delivering for older people.

2. OPP Work Priorities

Discussion was held on the purpose and scope of the work priorities document and it was agreed to hold an away day in February 2012 for the board to discuss this in more detail.

3. Update from the Bucks 50 Plus Forum

Chris Stanners in the absence of Eric Davies, chair of the 50 Plus Forum, gave the following update:

- The Forum was looking at its role as a service provider to the County Council, e.g. in providing information, and in representing the views of older people. The Forum brought isolated people together, and now had 1400 members. The website was also a very important service.
- A list was being prepared of the activities carried out by each Older Person's Action Group to support the community.
- Eric Davies had attended a Transport Group meeting and a Local Emergencies Planning Group.

4. Update from the Older People's Champions' Forum

Chris Stanners, chair of the Older People's Champions' Forum, gave the following update:

- Trevor Boyd (Head of Service - Commissioning and Service Improvement Adults and Family Wellbeing) had attended to speak about managing care services, which had been very well received.
- Alex Care (Project Development Officer) had also attended the meeting to speak about Local Healthwatch.
- The Champions Forum had also received a written update report from Stewart George (Chair of the NHS Buckinghamshire and Oxfordshire Cluster) on the changes to the NHS. The transfer to Clinical Commissioning Groups (CCGs) was continuing. From April 2012 the CCGs would be taking shadow responsibility for much of the local decision making and commissioning. The NHS PCT Cluster would remain ultimately accountable until April 2013.
- The engagement process to discuss Better Healthcare in Buckinghamshire had been completed and the report was available on the PCT website.

Report of the OPPB meeting held on 21 March 2012

Key Points:

1. Local Account

Paul Greenhalgh, Performance Manager, explained the work by the Council in developing the local account noting the following points:

- In May/June 2012 the Council would create its first Local Account, which would enable residents to judge how well the Council was performing in meeting priorities for adult social care in

Buckinghamshire and in ensuring that value for money was being achieved.

- The Council wanted to involve users and carers in determining what the Local Account would look like. The aim was for the report to be clear and easy to read, in a format which was accessible.
- A working group had been put together and had met twice. A questionnaire had been produced for members of the working group to take back to their organisations.
- Feedback was being obtained from the partnership boards, the Local Involvement Network, Older People's Action Groups, Town / Parish Councils and user groups. The questionnaire had also been sent out with the Carers Bucks newsletter.
- There was also an online questionnaire:

http://bucksconsultation.buckscc.gov.uk/bucksccp/kms/dmart.aspx?LoggingIn=tempVar&noIP=1&filter_Status=1

Paul was advised to use the Bucks 50 Plus Forum website to advertise and communicate about the Local Account.

2. Bucks Connect

Liz Sheppard, communications and projects officer, told members that she was currently working on Bucks Connect, an online directory containing care services, support services, voluntary groups and community groups, Bucks Connect would be replacing Bucks info.net, which was due to close at the end of March 2012.

Currently the website was at the stage of being tweaked to make sure it was user-friendly and relevant. Bucks Connect would hopefully be launched in mid-April 2012. A public launch event was planned, to invite

some providers to showcase their ideas. This event would then be rolled out as several different events.

3. OPPB work priorities

Following the Away Day held on 13 February, an amended version of the priorities document had been circulated to members for their comments. The board agreed to adopt the priorities in principle in their current form, and to review these after 12 months and for the chair to circulate the agreed priorities and prepare a framework for members to contribute suggested actions against each priority.

4. Board membership

The chair had met with Chris Stanners and Helen Wailing to discuss the membership of the Board, and a proposed membership list was circulated. Members were asked to provide their comments to the proposed membership list.

5. Update from the Older People's Champions' Forum

Chris Stanners chair of the Older People's Champions' Forum, gave the following update:

- The Older People's Champions' Forum had a new Chairman, Paul Rogerson, who was the Cabinet Spokesman for Health.
- There was a good update from Ojalae Jenkins on dementia. About 2000 people were diagnosed with dementia in Bucks, but approximately 4000 were not diagnosed. There was a new action plan, which had gone to the Overview and Scrutiny Committee with ten recommendations.

- There was a good presentation on safeguarding adults. Chris Stanners had asked if referrals could be made anonymously and had been told that they could be.
- Another very good talk was on trading standards, and was very helpful.
- Chris Stanners also said that the Bucks 50 Plus Forum was working
- hard to recruit additional older people's champions and members for the OPPB.

6. Update from the Bucks 50 Plus Forum

Chris Stanners in the absence of Eric Davies, chair of the 50 Plus Forum, gave the following update:

- An information pack about the 50 Plus Forum was being prepared..
- A very good speaker had attended a Forum meeting to speak about the digital TV Switchover.
- The Citizens Advice Bureau had also attended a meeting to speak about the best energy deals.

7. Any other Business

The chair explained about the staff changes at senior management level and the interim arrangements until the director and head of adult services posts have been recruited to.